

PARENT/CARER QUESTIONNAIRE RESULTS

AUTUMN 2020



St Paul's CofE Junior School Parent/Carer Questionnaire Autumn 2020 - Results

Thank you very much to those parents who responded to this questionnaire. We really appreciate the additional time some people have spent to voice their opinions and messages of praise and thanks. As a result, we have analysed the information and we are already working on the areas for improvement. During this year, we will be sharing with you, through our Newsletters, Twitter, Class Dojo, our action points to address the issues some parents raised.

In total 46% (155 out of 330 children) of our parents returned their questionnaires - thank you

Results for each statement. Percentages do not always total 100% because of rounding. These results are from the **155 returned questionnaires, only.**

(Screen shots of results)

1. My child(ren) Year Group.

[More Details](#)



4. Since COVID 19 I am worried about the progress my child is making.

[More Details](#) [Insights](#)



2. Since COVID 19 my child enjoys coming back to school.

[More Details](#) [Insights](#)



5. Members of staff are accessible and approachable.

[More Details](#)



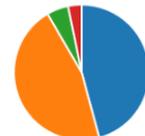
3. My child feels safe at school.

[More Details](#)



6. I am given sufficient information about the school's curriculum that my child is following.

[More Details](#) [Insights](#)



7. The school communicates with me effectively.

[More Details](#) [Insights](#)

Strongly Agree	90
Agree	60
Don't Know	3
Disagree	2
Strongly Disagree	0



8. The school has high expectations of my child.

[More Details](#) [Insights](#)

Strongly Agree	63
Agree	59
Don't Know	27
Disagree	6
Strongly Disagree	0



9. I am well informed about my child's progress and achievement.

[More Details](#) [Insights](#)

Strongly Agree	80
Agree	61
Don't Know	7
Disagree	6
Strongly Disagree	1



10. The school is well led and managed.

[More Details](#) [Insights](#)

Strongly Agree	103
Agree	45
Don't Know	5
Disagree	2
Strongly Disagree	0



11. The school deals with inappropriate behaviour effectively.

[More Details](#) [Insights](#)

Strongly Agree	63
Agree	46
Don't Know	42
Disagree	4
Strongly Disagree	0



12. My child is confident someone will listen or understand if they have a problem.

[More Details](#) [Insights](#)

Strongly Agree	67
Agree	62
Don't Know	17
Disagree	9
Strongly Disagree	0



13. Online learning and resources supported the learning of my child whilst they were not able to take part in formal school learning.

[More Details](#) [Insights](#)

Strongly Agree	65
Agree	60
Don't Know	18
Disagree	11
Strongly Disagree	1



14. I would recommend this school to another parent.

[More Details](#)

Strongly Agree	108
Agree	39
Don't Know	7
Disagree	1
Strongly Disagree	0



KEY AREAS OF SUCCESS

- **Since COVID 19 my child enjoys coming back to school.**

We were delighted that **95%** of you stated that you feel your child enjoys coming to back to school. The school and the staff have worked extremely hard to ensure the smooth running and that 'Normal Schooling' continues.

- **My child is safe at school**

95% of you stated that your child feels safe at school and again this is something which we are extremely pleased with. We also understand that we have several parents who do not know and we want to keep communication open and answer any questions you may have, to reassure you that what we are doing in school – is for the best of the children and staff.

- **Since COVID 19 I am worried about the progress my child is making.**

32% of parents are still either worried or don't know about the progress their child is making since COVID19. Thank you for sharing this with us. As the Year 3s (Yr2 during National Lockdown) missed a huge amount of direct teaching time last year, we have been focusing on the core skills they have missed and have developed our Yr3 curriculum to enable the teacher to catch up. We are fortunate that we have small classes across the school and full-time Teaching Assistants and some additional assistants to carry out interventions for those children who are struggling. In Years 3,4,5 & 6 we have been running Catch Up Programmes after school with several children to fill in the gaps in their learning. We are continuing to monitor the children very carefully and ensure they have all the resources and opportunities to make sufficient progress. Contact your class teacher next term if you would like to discuss their progress and achievement. Next term we have employed additional teaching hours to ensure the children who are currently performing well have the opportunity to increase their potential and attainment.

We also encourage all staff to use Class Dojo as a way of keeping you informed as things actually happen in class and look for different ways to keep you informed about their progress across the curriculum.

- **The School communicates with me effectively**

97% responded that we do communicate effectively with **58%** strongly agreeing. We use a range of systems but ClassDojo is the most effective. We also have the Office Team on Class Dojo (Mrs. T Roberts) as we have found this a simple way to get messages to the front desk. We will continue to use Parentmail for letters, updates and Newsletters.

AREAS OF DEVELOPMENT

- **My child is confident someone will listen or understand if they have a problem.**

17% of parents either didn't know or disagreed that their child was confident that someone would listen to understand if they had a problem. We want all the children to feel confident that we are here for them. I have discussed this with staff and during Collective Worship/s ensured all the children know we are here for them. As well as their class teachers/s and Teaching Assistants we have Safeguarding Posters around the school with statements like: Are you worried about yourself or someone else? Have you seen something on a mobile phone you are worried about? Do you need to talk to someone or need help? Are you being bullied? But we must promote this more in classrooms and through Classdojo.



- **Online learning and resources supported the learning of my child whilst they were not able to take part in formal school learning.**

Inevitably, like homework this will continue to divide opinion amongst parents with some parents feeling there is too much and some parents feeling there is not enough. At St Paul's we try to strike a happy medium.

We have adapted our system to try and make it easier for parents to access the online learning. We also encourage parents to take up the free offer of a mini DELL Laptop we have available for children who are self-isolating, to use so they can access the work daily. Our new system for home-learning is posted onto our website for easy access.

Welcome to Year 5 Remote Learning Page

If Year 5 is closed due to a confirmed case/s or a local/national coronavirus lockdown, many families will be caring for and educating their children at home. This webpage contains information and advice during this time. Please check your Class Dojo for the activities set by your class teacher/s. At the bottom of this page is information about ClassDojo, the learning and communication tool we have adopted to keep contact between your child and class teacher going.

Remote Learning Resources (click on the date)

- Thursday 3rd December
- Friday 4th December
- Monday 7th December
- Tuesday 8th December
- Wednesday 9th December
- Thursday 10th December
- Friday 11th December
- Monday 14th December

How To Support Home Learning

- Parent Fact Sheet

<https://www.stpaulsjuniorsomerset.org.uk/Parents/Remote-Learning-Page/>

(Year 5's Page as an example)

We recognize that for some families' home-learning can be a real challenge given other commitments and obstacles. So please keep in touch with your class teacher and see how we can support you in

case your child has to self-isolate.

Thank you for your continual support and have a great Christmas Break!

Chris Partridge

PARENTAL COMMENTS

We have received an unprecedented number of individual comments about the school, which are always welcome.

Can't praise St Paul's enough - a wonderful, creative, caring school that is brilliantly run! Thank you all! (Yr4 Parent/Carer)

If my child is hurt by another child, I'd like to be informed even though appropriate action was taken, and the other parent informed, I heard from my son and then followed it up but would like to have been informed personally from the teacher (Yr4)

My child has settled brilliantly into St Paul's after lockdown and with it being a new school (Yr3 Parent/Carer)

I can understand why a non contact approach has to be undertaken from a home work point of view. However, I would prefer the teachers to mark and grade the work. Surely then they would have a clearer picture of how well the child is understanding the work set. (Yr5 Parent/Carer)

I'm happy with the help my daughter has been given since going back into school. I couldn't ask for anything more 😊 (Yr6 Parent/Carer)

Special mention to the COVID 19 teachers and assistants, you were all amazing!! Made my son very happy and relaxed. Also Ms Smart has been wonderful with my son, really seems to understand him and how he is learning and Mrs Sean is brilliant too! She settled him into breakfast club perfectly, understands his needs and his way of communicating with them all. They are very special to my son, and deserve a massive thank you from us! (Yr4 Parent/Carer)

The children are always excited to come to school. (Yr5 Parent/Carer)

Website was always updated and contains lots of links to other resources (Yr6 Parent/Carer)

The staff are so helpful especially over the lockdown. Thank you for delivering the packed lunches and always turning up with a smile. (Yr4 Parent/Carer)

fantastic school - best in the area! (Yr3 Parent/Carer)

Amazing place we are so lucky to have this in Shepton Mallet (Yr6 Parent/Carer)

I would like to see more activities that involve more interaction among students (Yr4 Parent/Carer)

If you have any further comments or suggestions to make, then please do not hesitate to contact either myself, one of the school's leadership team or a parent governor.

Thank you again for your continual support and have a great Christmas Break!
Chris Partridge